

KERALA IT NEWS

THE MONTHLY NEWSLETTER OF IT PARKS KERALA

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EASE OF ENTRY AWAITS VISITORS TO TECHNOPARK

Visitors to the Technopark need not have to wait at the campus gate anymore, as the new on-line Visitor Management System will issue entry passes to them prior to the date of their visit.

Technopark was aware of the issues caused by the manual process of visitor management at the campus gate. For the last few months Technopark has been working on a solution and it has put in place an Online Visitor Management System which will run parallel to the existing manual system. Not just visitors but companies will also be able to keep a tab on the number of walk-in entry passes processed through the system.

Through this paperless Visitor Management System developed by InnoVal Digital Solutions Private Limited (IVL), visitors can make online request for entry passes directly to the concerned company. IVL is a new age high-tech enterprise application software company working in Technopark.

After receiving the visitor's request, the company can approve the request online. Once the request is approved, URL will be sent to the visitor's mobile number/email ID for generating entry pass. Visitors have to generate their pass from the URL and show the soft copy at the entrance gate. If the visitors do not have access to a smart phone, they can take a printout of the pass from the self-operating kiosk



available at the reception by entering OTP number received on their mobile number or email. Through this process, the Park can utilise the rear gate as well for entry.

This process will also help streamline the VIP entry process. For issuing pass to the VIP guests, companies need to send an email to vippass@technopark.org with the details such as the guest's name, email ID, contact number, name and designation of the person he or she intends to meet and the date of visit.

Companies have to register in the system using their email IDs registered on Technopark's website. Visitors can download the mobile app 'Technopark Visitor' developed for generating entry passes by visiting the page – <https://vms.technopark.org>

"More than 400 companies in the Technopark campus must change from manual entry system to online

visitor management system. Hence, this will take two months. Every day almost 1000 – 1500 paper passes were generated and this resulted in increased use and wastage of paper. Online Visitor Management System will put an end to all these problems and make things easier," says Azeeb A K, Deputy Manager, IT, Technopark.

Shagin T V, Vice President, Natana – a socio-cultural organisation of techies affiliated to the Group of Technology Companies (GTech), welcomed the online Visitor Management System and described it as a solution for all the entry related issues in Technopark.

"It is definitely a welcome move by the Park management. The system will remove the tedious queues at the campus gate once it is fully operationalised at Technopark," says Rajiv Krishnan, Secretary, Prathidhwani, a socio-cultural organisation of techies.

UNITY INFOTECH OPENS SHOP AT INFOPARK KOCHI

Middle-East based Unity Infotech, popular as one of the market leaders in payment solutions opened its first Centre of Excellence (CoE) at the World Trade Center at Infopark Kochi on April 10.

The venture is an offshore development centre with R&D centre – exploring and innovating latest technologies and developing advanced products in IT and Fintech.

Hrishikesh Nair, CEO, IT Parks Kerala inaugurated the centre along with the company directors and other senior staff. New employees of Unity Infotech Dubai marked the occasion by cutting cake, on account of the company's achievements in the past 10 years.

The occasion was graced with the presence of leaders of the industry. Byju Sebastian, Director of Projects, Unity Infotech welcomed dignitaries who attended the opening ceremony. Sridhar Venkataraman, Executive



Sales Director; Rajesh Mohan, Managing Director and Benny Thomas, Director, Technology were also present. Byju addressed the audience and outlined the growth of Unity and the unwavering support of the Govt. of Kerala to kick-start businesses at SEZ.

Speaking on the occasion, Hrishikesh Nair threw light on the initiatives by Infopark to enhance Kerala's presence in the global market. Arun Varriyath, Program Director, Partnerships & Emerging Markets, delivered the vote of thanks.

ETIHAD SELECTS IBS TO ENHANCE AIRLINE OPERATIONS

In a landmark development, Etihad Airways, the national airline of the UAE, and IBS Software (IBS) signed a contract to enhance the airline's operations.

After an intense scoping study, IBS was selected to replace the airline's existing network control system and develop a hub management system, allowing the airline's employees to move away from manual processes to highly intuitive technology.

This will be done by implementing IBS' iFlight NEO Ops and iFlight NEO HUB Systems as the core technological solutions to help Etihad increase its on-time performance, improve operational efficiency, maintain network integrity and enhance hub connectivity.

Under the contract, Etihad Airways will use IBS solutions to automate the monitoring and management of guests and baggage journeys, especially when the jour-



ney involves a connection through the airline's Abu Dhabi Hub.

At a global level, the technology will allow for more efficient aircraft assignment and flight tracking. The new systems will also enable enhanced situational awareness through dashboards and alerts to the operational control team, as well as faster and more effective

decision making for operational issues through suggested resolutions.

"Through this strategic partnership, we are delighted to integrate IBS technology into our control centres to fulfil our commitment to delivering exceptional service", said John Wright, Vice President, Global Airports & Network Operations, Etihad Airways.



CYBERPARK CELEBRATES WORLD HEALTH DAY



As part of World Health Day on April 7, Cyberpark, in association with Starcare Hospital, Kozhikode and HEB International Solutions, provided basic life support training to the employees of various companies. Dr. Favas M of Starcare Hospital and Rafeeq Kamran, CEO, HEB International Solutions along with their team conducted the training. A 'health walk' session was also organised at Sahya building in the campus. A short talk session of middle and high level managers was also held on the topic 'impact of employees' health on business growth'.

CANADA ENVOY VISITS TECHNOPARK



Nicole Girard, Canada Consul General, along with Canadian IT firm Teranet's top officials – Elgin Farewell, CEO and Fariba Rawhani, CIO – visited Technopark recently. The team met Hrishikesh Nair, CEO, IT Parks Kerala and other officials of Technopark. "We are excited to be in Thiruvananthapuram. Two-way investment is an important part of the Canada India relationship. Teranet's expansion

in Kerala will create great jobs and contribute to economic prosperity in both countries," said Girard. The diplomat's visit to the Park was ahead of the inauguration of the off-shore development centre TeraServ at Pamba building. John Herald, VP, Collateral Management Solutions; Tenio Evangelista, VP, OMERS Infrastructure and Eric Robinson, Consul and Trade Secretary were also present.

NEW OFFICE SPACE OF UST GLOBAL OPENED AT WTC INFOPARK

UST Global recently inaugurated its new office space at World Trade Center in Infopark Kochi. The ninth and tenth floors of the building will serve as the offshore delivery centre (ODC) for the company's global clients. The company's leadership

team including Sunil Balakrishnan, Global Head – Development Center Operations and Vivek Sarin, General Manager were present at the inaugural ceremony.

Speaking on the development, Alexander Varghese, Chief Adminis-

trative Officer & Country Head, UST Global, said, "Kerala is a key geography for us in terms of expansion and availability of talent. We are excited to add a new facility to our growing portfolio of delivery centers globally."

The new office space which will be the ODC of UST Global's clients in the BFSI (Banking, Financial Services and Insurance) and retail sectors, can accommodate more than 1000 people.

UST Global currently has over 2000 associates in Kochi centre and over 15,000 associates in India. Last year, the company opened a new delivery center in Hyderabad as part of its global expansion plans.

"Kochi is well positioned in terms of the state-of-the-art infrastructure and talent to meet the needs of our global clients. We are excited to inaugurate our brand new office space in World Trade Center building," said Sunil Balakrishnan.

